

# Using Social Media to Grow Your Ready Mix Business

Dominic Di Cenzo July 9, 2022





## What We're Going to Cover...



- 1. Who is Dominic Di Cenzo?
- 2. The rise in social media- the numbers
- 3. Why should I use social media?
- 4. Social media platforms- brief overview
- 5. Do's & Don'ts of social media





## What We're Going to Cover...



- 6. Preparations before you post
- 7. Taking the dive-posting
- 8. NRMCA's role in supporting you
- 9. Other available resources





## Who is this guy Dom Di Cenzo?



- 45+ years in the construction industry
- Most of career in ceramic tile & stone industry
- TOTAL Marketing LLC- construction marketing
- Executive Director Connecticut
   Concrete Promotion Council since 2017
- Co-Chair of the NRMCA Social Media Task Force











## **Dominic: Social Media marketing**



- Manage(d) 13 social accounts 15M+ Followers
- LinkedIn(2008) 9000+ Connections/Followers
- Twitter (**2010**) 1,623 Followers (7 Accounts)
- Youtube (2017) Created CCPC channel
- Facebook (2018) Manage 1 Volunteer account
- Instagram (2020) 987+ Followers CCPC



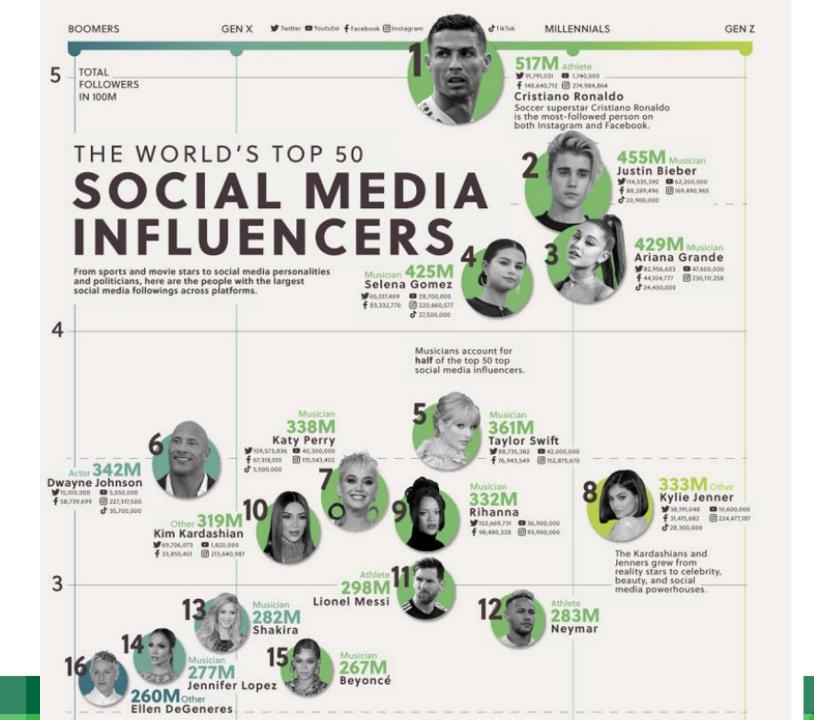


## The Rise in Social Media Use





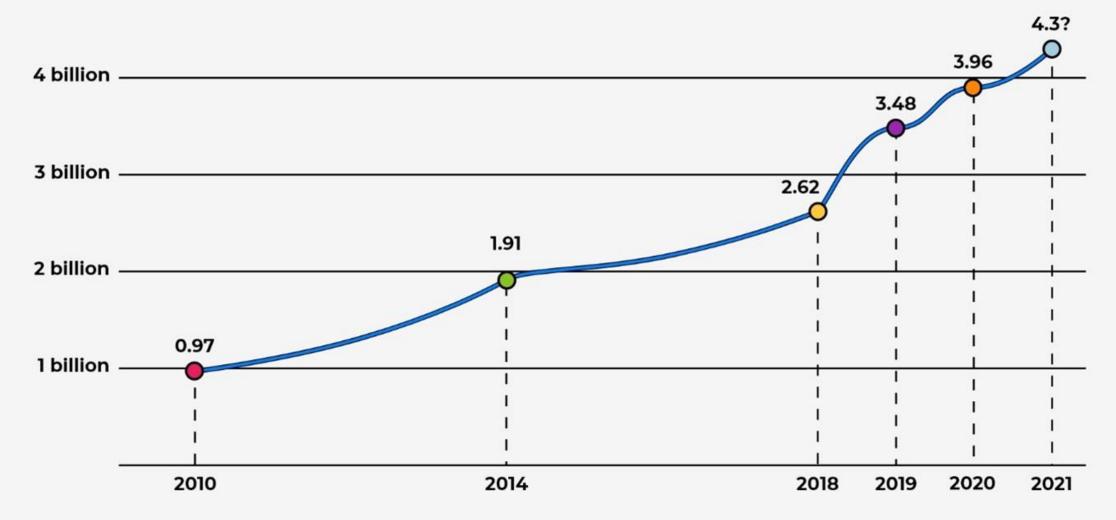






## Number of Social Media Users Around the World in 2021

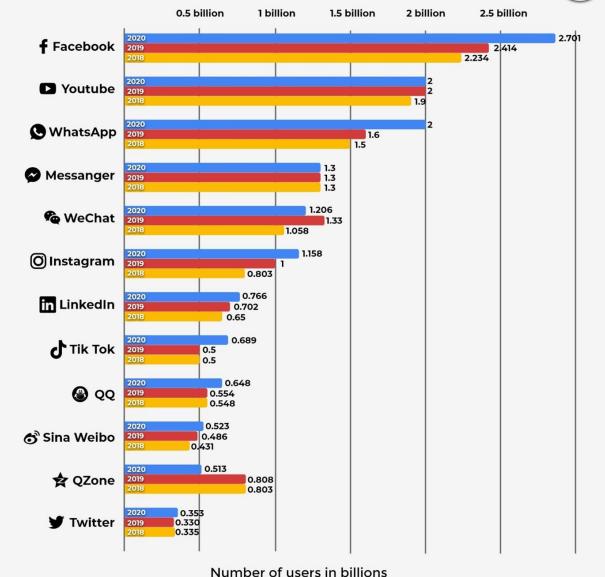






## Most Popular Social Media Sites in 2021 By Number of Active Users







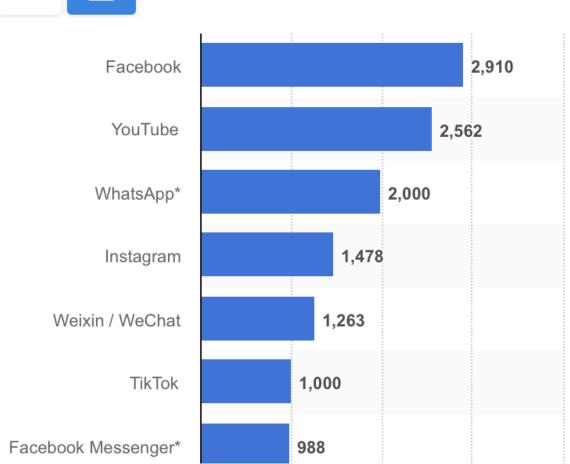




## Most popular social networks worldwide as of January 2022, ranked by number of monthly active users

(in millions)













**BIM AND INFORMATION TECHNOLOGY** 



# Construction still lags other industries in use of technology

JBKnowledge's latest ConTech report asserts that while contractors have made some gains, too many don't view IT as a priority, to their detriment.

BY JOHN CAULFIELD, SENIOR EDITOR | MARCH 16, 2022















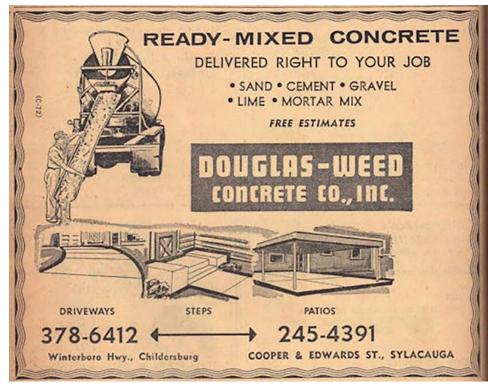


@marketoonist.com



It's the electronic equivalent of the Yellow Pages of another era





















Part of today's "marketing mix"

Promote your products/services

Establish a company voice.

- Follow competitors
- Recruit employees
- Community activities







Network with industry peers

Essentially free advertising

Expands your "reach"

Eliminates web site

Sell products online







## **Social Media Platforms Overview**



#### **Social Media:**

- Online social network platforms such as LinkedIn,
   Facebook, Twitter, Instagram, and YouTube
- Focused on creating communication, interaction, content-sharing, and collaboration.





#### **Digital Media:**

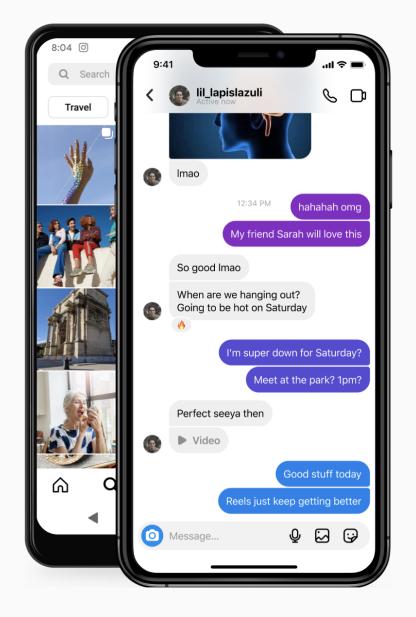
- Digitized content photos, videos
- Transmitted over the internet or computer networks
- Includes text, audio, video, and graphics.

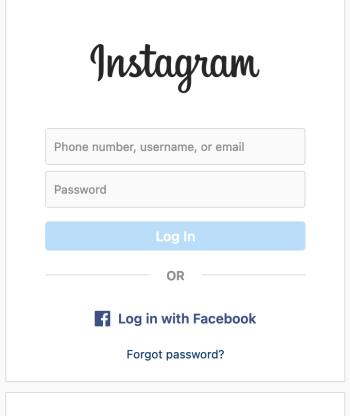












Don't have an account? Sign up

Get the app.

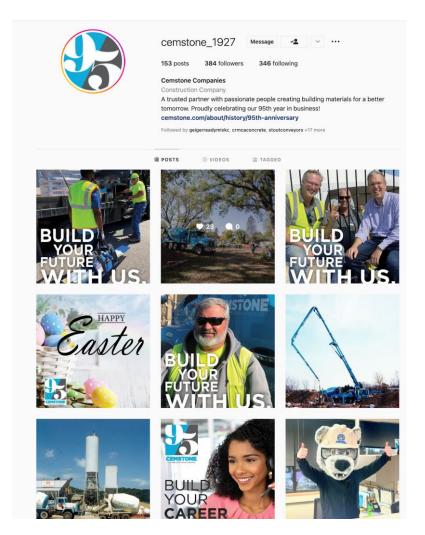


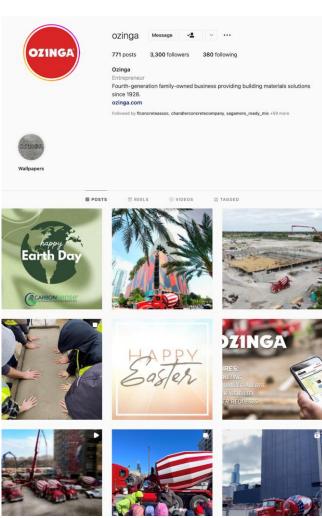


Screenshot

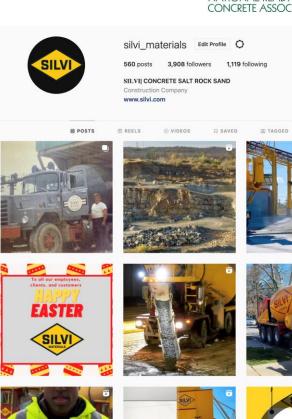


## **Member Instagram Pages**







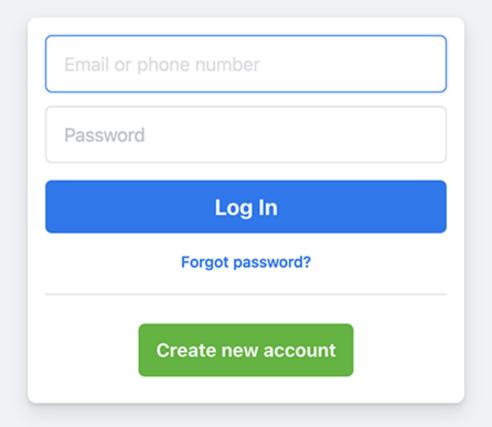


These are my



## facebook

Connect with friends and the world around you on Facebook.



Create a Page for a celebrity, brand or business.









#### **Alabama Concrete**

Photos

@AlabamaConcreteInc · \* 3.7 3 reviews • Construction Company

**⊘** Contact Us

alabamaconcrete.com

Home

About

Services

More ▼

Like

Message

...

#### **Ask Alabama Concrete**

"I'm interested. Can you tell me more?"

Ask

"What services do you offer?"

Ask

"Can you tell me more about your business?"

Ask

Ask

"What are your hours?"

June 30 at 12:01 PM · 🚱 Hard at work.

#concrete #readymixconcrete

**Alabama Concrete** 











#### MMC Materials, Inc.

@mmcmaterials · Construction Company

**⊘** Contact Us mmcmaterials.com

Home

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Follow

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Ask MMC Materials, Inc.

"I'm interested. Can you tell me more?"

"Can you tell me more about your business?"

Ask Ask

"What services do you offer?"

Ask

MMC Materials, Inc.

November 5, 2021 ⋅ 🚱

Our sister company, Dunn Utility Products LLC, is hiring! Open positions include Welder Fabricator Maintenance, Bookkeeper, Wet Cast Laborers, QA/QC Technicians and more! To learn more about employee benefits, download job descriptions and apply online visit dunnutility.com/careers. #gettinitdunn #joinourteam











#### **Tennessee Concrete Association**

@tnconcrete · Concrete Contractor

Send message Hi! Please let us know how we can help.

Tag friends

About

Photos

Videos

More ▼

#### **Ask Tennessee Concrete Association**

"I'm interested. Can you tell me more?"

"What services do you offer?"

Ask Ask

"Can you tell me more about your business?"

Ask Ask

Ask

Type a question

"Where are you located?"

Photo/video

July 1 at 11:26 AM · 3

CPL

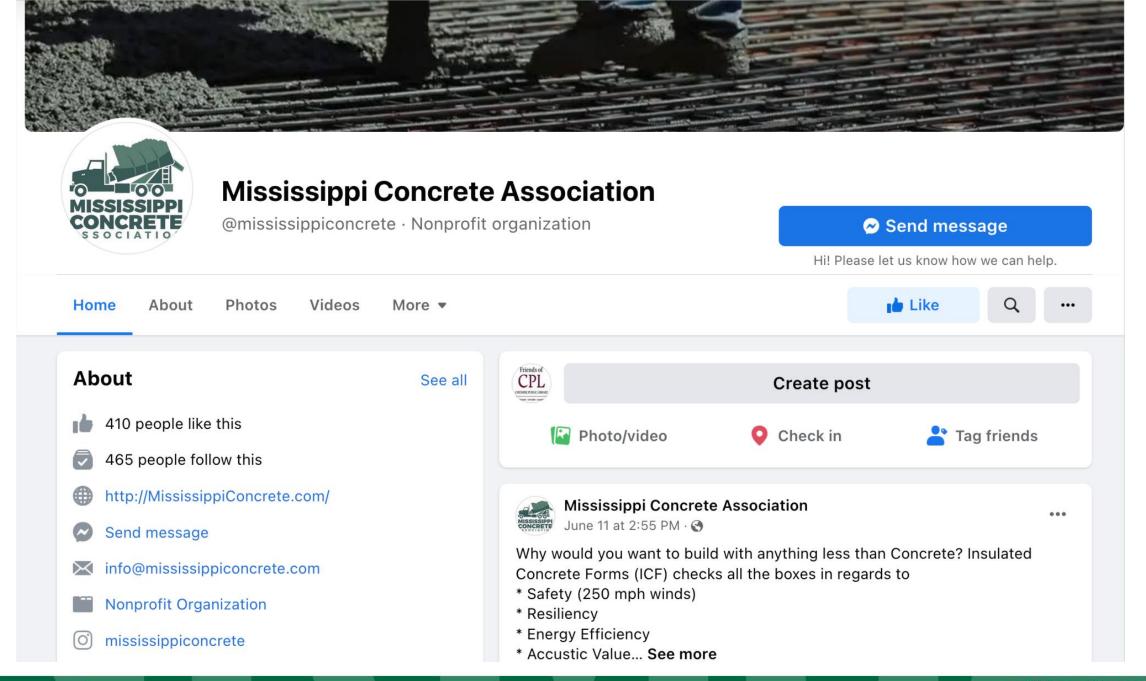
Tennessee Concrete Association

Exciting News! Our NEW Podcast, Tennessee Concrete Conversations, is now live! The first episode features TCA Executive Director Alan Sparkman as he walks through everything you need to know about the concrete industry, current news and updates. Make sure to take a listen: https://anchor.fm/.../Whats-ahead-for-the-construction...

Create post

O Check in

#Podcast #NewPodcast #Concrete

















Join now

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Search for a job

Find a person you know

Learn a new skill

## Linked in

675+ million users

2+ new members per second

30+ million company pages

25,000+ structural engineering company pages 650,000+

construction company pages









Q Search

















You are viewing this page as a member

View as admin



#### **Connecticut Concrete Promotion Council**

Promoting the use of ready mixed concrete in construction with the Connecticut Ready Mixed **Concrete Association** 

Construction  $\cdot$  Wethersfield, CT  $\cdot$  185 followers



person from your school works here · 1 employee



Visit website ☑

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Get the latest jobs and industry news



LinkedIn Member, explore relevant opportunities with Branch

**Follow** 

























#### **Connecticut Ready Mixed Concrete Association**

The mission of CRMCA is to promote the use of ready mixed concrete and innovative construction products and technologies

Construction · Wethersfield, Connecticut · 37 followers

+ Follow

Visit website ♂

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#### **About**

The mission of the Connecticut Ready Mixed Concrete Association (CRMCA) is to promote the use of ready mixed concrete and innovative construction products and technologies. The CRMCA works through the National Ready Mixed Concrete Association on federal and local industry matters. The CR... see more

Ad •••

Get the latest jobs and industry news



LinkedIn Member, explore relevant opportunities with **H&M** 

Follow

#### Pages people also viewed



Connecticut Concrete Promotion Council

Construction

185 followers

√ Following



National Ready Mixed Concrete Association

Construction

8,098 followers









+ Upload

Log in



Se Following

**□** LIVE

Log in to follow creators, like videos, and view comments.

Log in

#### Suggested accounts



dancingwheelz 💿 ADANCING WHEELZ



alondrissa Alondra Michelle



yusettebatista Yusette Batista



maggabraco 📀 Magga Braco



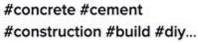
juliojanpierre Julio Janpierre



#### Accounts

#### Videos







architectperry





Reply to @themeekymiko Quit hatin and give the guy their...



3fiddy350





#ad ทำไมรถปูนต้องรีบ? #รู้หรือไม่ #tiktokthailand #concrete #truck



thaiexpert

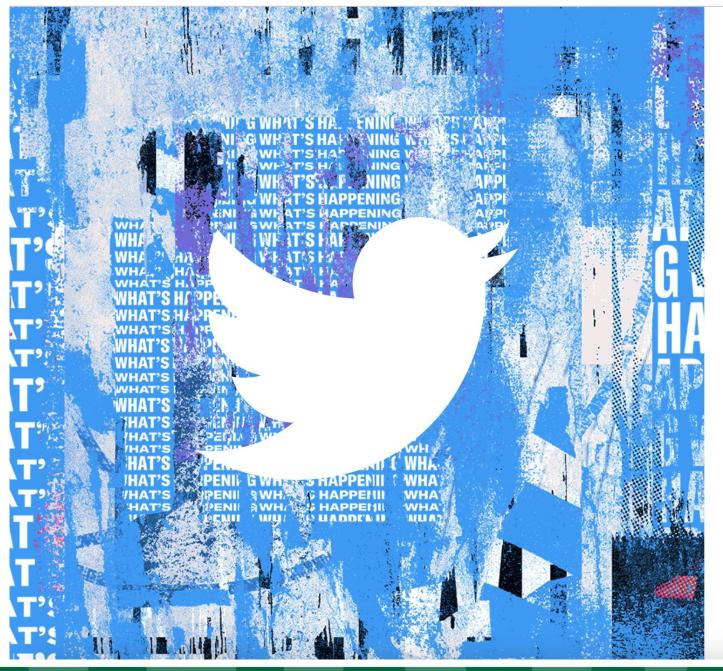








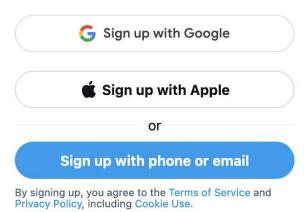






## Happening now

Join Twitter today.



Already have an account?

Sign in

Screenshot



#### ← Geiger Ready Mix KC

661 Tweets





**Following** 

#### **Geiger Ready Mix KC**

@GeigerReadyMix Follows you

Since 1892, we've been in the business of building a better Kansas City.

Think you're #GeigerReady? Apply today to join the mix.

234 Following 198 Followers





### Do's & Don'ts of Social Media









### The Do's Social Media



- Be visual- posts with graphics = higher engagement
- Keep a "company voice"
- Be sensitive to the content you post
- Keep it short- briefer is better
- Post on some regular schedule
- Follow key industry influencers and engage with others





## **Don'ts of Social Media**



- Don't be on every platform at once
- Don't follow everyone
- Don't post highly negative content or comments
- Don't overuse hashtags
- Don't use unauthorized (copyrighted) content





## **Preparations Before You Post**



- A unique @handle to help others find or mention you
- A profile photo (for personal accounts)
- Short description of company, what you do
- Good resolution company logo for business accounts
- Image for background profile page
- Check platform "How To" pages for more image tips





## **Three Quick Starter Tips**



# Evaluate Plan Post





# Tips to dive in...



# Evaluate: Where are your customers?





# MAY 2022 CCPC SOCIAL MEDIA/EMAIL

SUN	MON	TUE	WED	THU	FRI	SAT
01	02	03	04	05	06	07
	CalPortland	ICF Training Coffee & Concrete Tour	ABC CT Career Fair Canadian Conc Expo Zeolli Concrete Tie	Build with Strength ABC CT Career Fair	ICF Training	
				What's Happening May	ICF Contractor training	
08	09	10	11	12	13	14
	Concrete Crafters AIA CT	ICF Training Pave Ahead Coffee & Concrete Tour ICF Contractor training	Build with Strength Architectural Concrete Sandy Hook Site tour	Coffee & Concrete Tour Build with Strength	Unique Concrete Canadian Conc Expo	
15	16	17	18	19	20	21
	Concrete Crafters Coffee & Concrete Tour	Build with Strength Resilience	ICF Training Pave Ahead Coffee & Concrete ICF Contractor training	Build with Strength Architectural Concrete Canadian Conc Expo Sandy Hook Site tour	Unique Concrete Coffee & Concrete Tour	
22	23	24	25	26	27	28
	Concrete Crafters Coffee & Concrete Tour Build with Strength	Pave Ahead Shaped by Concrete ICF Contractor training	Build with Strength Architectural Concrete	ICF Training Pave Ahead	Unique Concrete AIA CT	
29	30					
	Concrete Crafters ICF Training					
	GCCC We R Concrete Video					





# But Dom, what do I post?



Keep it simple. Use the "Four P's"

- Products
- Projects
- People
- Promotion





# Content: But Dom, what do I post?



Keep it simple. Use the "Four P's"

Products or services





With 13 plants strategically located throughout North Mississippi and a fleet of 85 mixer trucks, B & B Concrete can service any project, large or small.

Blue Springs • Booneville • Corinth • Fulton • Holly Springs • luka • New Albany • Pontotoc • Oxford • Ripley • Saltillo • Tupelo • Verona

#### #bethefoundation #bbconcrete





Save money with fiber! Check out this cost comparison on the savings you can experience by using fiber instead of mesh or steel for your concrete reinforcement. Get the full story and download the comparison at https://conta.cc/3tX1DSz. Contact your MMC sales rep with any questions or for a quote. #fiberreinforcement #savemoney





Dominic Di Cenzo (He/Him/él)

Executive Director at Connecticut Concrete Promotion Council 8mo • 🔇

We Are Concrete features another Connecticut Concrete Promotion Council ready mix supplier! This week it is BUILDERS CONCRETE EAST LLC.

...see more





Dominic Di Cenzo (He/Him/él)

Executive Director at Connecticut Concrete Promotion Council

9mo • ⑤

This week's Connecticut Concrete Promotion Council WE ARE CONCRETE member is Devine Brothers Inc. of Norwalk, CT.

...see more







# Content: But Dom, what do I post?



Keep it simple. Use the "Four P's"

- Products
- Projects







The beginning of a giant pool in the #sweetbay neighborhood of

#panamacity. My team at Bayou Concrete, LLC is delivering approximately

+ Follow · · ·

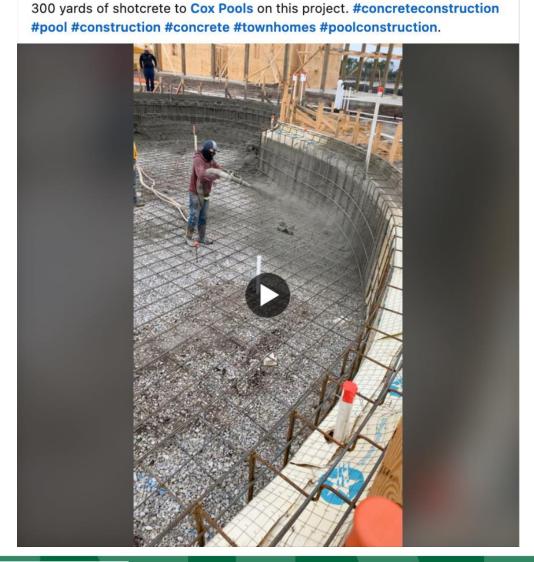
Dominic Di Cenzo (He/Him/él) • You

Concrete champion and Executive Director at Connecticut Concrete Pro...

Concrete connections.

...see more









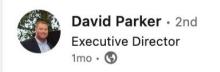




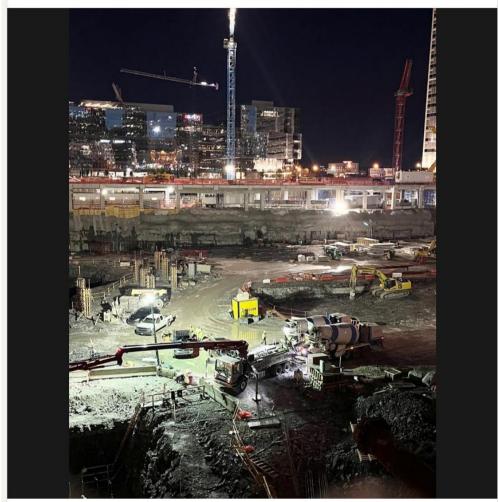


1 comment · 2 shares





The beginning of an iconic project for the city of **Nashville**. Today we started foundations at **Nashville** Upper Yards with Baker Concrete Construction, Inc. This will be a great project that **Nashville Ready Mix** is proud to be a part...





13 comments 2 shares



Dominic Di Cenzo (He/Him/él) • You
Concrete champion and Executive Director at Connecticut
Concrete Promotion Council
4d • ⑤

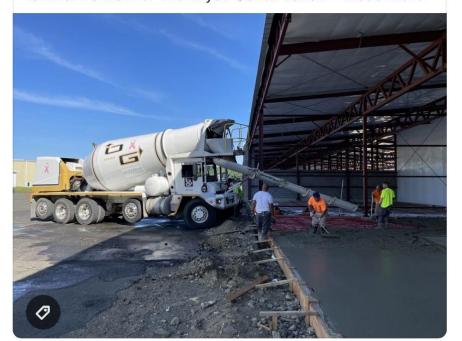
Connecticut Ready Mixed Concrete Association member O&G Industries, Inc. - they Build With Strength AND reduce the carbon footprint of construction!



#### **O&G** Industries, Inc.

6,315 followers 4d • Edited • ❸

The equivalent of over 40,000 glass beer bottles going into today's 180 cubic-yard pour at Danbury Airport in the form of Pozzotive. Thank you Construction ...see more









# Content: But Dom, what do I post?



Keep it simple. Use the "Four P's"

- Products
- Projects
- People































srmconcrete

















srmconcrete Meet Adam Godsey from Knoxville, TN!

After driving over-the-road for many years, Adam decided to switch it up and start driving a concrete truck. Six years later, Adam has worked nearly every position at plant 48, and currently serves as our plant manager there.

Adam loves how everyday has a unique set of challenged. His advice to someone new to the concrete industry would be to set your goals early and work hard to achieve them.











bbconcrete We are excited to announce that Steve Berryhill has joined our team in the role of Pontotoc Plant Manager. Steve has many years of experience in... more





Following



# NORTH JERSEY INTERVIEW DAY

484 COUNTY ROUTE 601 BELLE MEAD, NJ 08502

#### FRIDAY MARCH 4TH,2022 9AM-1PM

#### **WE WILL BE HIRING:**

LOCAL CDL- B CONCRETE MIXER DRIVERS- LINDEN, NJ LOCAL CDL- B CONCRETE MIXER DRIVERS- KINGSTON, NJ LOCAL CDL- B CONCRETE MIXER DRIVERS- SOUTH PLAINFIELD, NJ

SKILLED LABORERS- BELLE MEAD, NJ
HAUL TRUCK DRIVERS- BELLE MEAD, NJ
1ST SHIFT- INDUSTRIAL MAINTENANCE MECHANICS- BELLE MEAD, NJ
2ND SHIFT- INDUSTRIAL MAINTENANCE MECHANICS- BELLE MEAD, NJ











Liked by the\_reeses\_guy, oshkosh\_s\_series and 38 others

silvi\_materials We are hosting a hiring event in... more February 24

#### concrete jobs



Follow















Liked by odorisio\_sandra, slowrider1234 and 64 others bakerconcreteconstruction Transform skylines... more September 1, 2021





**Follow** 















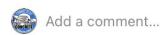
Liked by redimixcompanies and 10 others

tilconctinc Tilcon Connecticut is hosting a Career Fair on Saturday, June 4th at our headquarters in New Britain. We offer a wide variety of job opportunities within the construction industry, including field positions, operations, management, and administrative jobs.

We invite you to meet the team and build a rewarding career with us!

Browse our open positions at: and www.tilconct.com/ careers

View 1 comment

















Liked by kjr\_concretepumping and 16 others

hemmaconcrete 🚨 Join the Hemma Team! We are... more

JOIN THE HEMMA TEAM

February 11



# Content: But Dom, what do I post?



Keep it simple. Use the "Four P's"

- Products
- Projects
- People
- Promotion











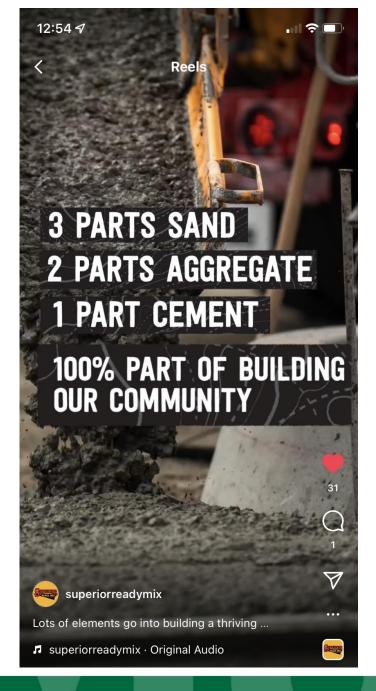


Rick Odle of Southern Concrete Products, Inc. sent this great article about Southern Concrete Products' decision to use their business platform to increase inclusion awareness by painting compelling artwork on the ...see more

### ARTWORK SERVES AS A POWERFUL VEHICLE FOR INCLUSION AWARENESS IN OUR COMMUNITY

O JUNE 22, 2022 / WENDY MERCER / LEAVE A COMMENT

























ozinga We love the opportunities we are given to teach the next generation about the industry! Students from St. Mary's Catholic Community School toured our... more







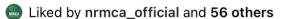








 $\square$ 



vulcanmaterialscompany Future leaders. Members of our Alabama team participated in the Tarrant Elementary School Career Fair. K-6th graders, along with parents and teachers, had the opportunity to explore various careers including public service, manufacturing, audio-visual and mining and geology.

#tarrantwildcats #partnersineducation #education #community #stemlearning #education #environment #stewardship #learning #vulcanmaterials #vulcanmaterialscompany #thevulcanway #csr





 $\square$ 











#### 57 likes

vulcanmaterialscompany Field trip! Our Enka Quarry Team hosted 80 4th graders from Hominy Valley Elementary School. Special thanks to David Cade, Willie Breedlove, Gary McMahan, Brad Robinson and Michael Franklin for making this a fun and exciting day for these future leaders.

Hominy Valley Elementary #handson #education #STEM #learning #tour #partnership #community #students #futureleaders #vulcanmaterials #vulcanmaterialscompany















Liked by southernconmach and 4 others

delta.industries\_ So thankful for the people who make Delta Industries who we are, we couldn't do it without them! Below are a few scenes from a recent employee appreciation fish fry for our Tri-State division.

March 28





# Content: So Dom, what do I post?



Highlighting customers/clients

- Locations & Plants
- Company Events
- Equipment
- Products/ Documentation















DESCRIPTION DE CONTROL DE C

shermanindustries\_rmc If you're wanting to get into the concrete business, career, or in search of a new supplier, Sherman "Leeds" the way! #rmc #concrete... more





# Content: So Dom, what do I post?



- Community Engagement
- Holiday posts
- Educational posts
- Trending content
- Celebrate company employees & leaders

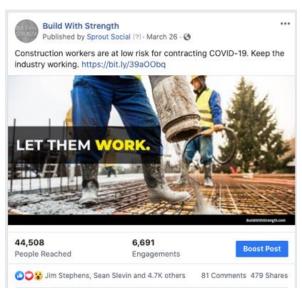




# **Taking the Dive! Posting**



- Keep your content concise and to the point
- Include "calls to action"
  - Click here to learn more
  - Follow our channel for more insights
  - Share to help spread the word
  - Take action now
- Maintain a consistent voice and writing style
- Leverage visually appealing graphics, photos, & video











# **Gaining Momentum**

NRMCA
NATIONAL READY MIXED
CONCRETE ASSOCIATION

- Follow key audiences in your region
- Join Groups on the social platforms
- Promote social media handles:
  - links on your website, email signatures
  - Printed or digital pieces
- Tag key audiences and use hashtags in your posts
- Share industry content on your social accounts











# **Gaining Momentum**



#### Reposting/retweeting content

- Do NOT be afraid to repost your own materials
- Do NOT be afraid to repost/share other posters!
- When you amplify someone else's content, it provides good variation in your own feed
- Just like you want other organizations to share your content...
- When an organization posts quality content, reshare it!







#### Dominic Di Cenzo (He/Him/él) · You

Concrete champion and Executive Director at Connecticut Concrete Pro... 1mo • 🕟

HEY! Do you know what time it is??? 99 ¡HOLA! ¿Qué hora es?

...see more







CC Ron Bergamo and 37 others

5 comments · 27 shares





# **Gaining Momentum**



# Strategies to build your social network & visibility

- Engage with other organizations by following them
- Comment on their posts, share or retweet their content
- Post consistently
- Post information that shows your company expertise
- Include links in posts with a call to action







#### Dominic Di Cenzo (He/Him/él) · You

Concrete champion and Executive Director at Connecticut Concrete Promotion Council

4mo • 🕲

Check out this great video "The Do's & Don'ts of Sampling Fresh Concrete" by my LinkedIn buddy from Cajun Ready Mix Concrete, LLC's Quality Control Manager, Eddy Smith.

Eddy and his fellow Cajun Ready Mixers show the do's and don'ts of calculating slump. striking off cylinders and storage and transport of the cylinders for testing. Give it a look!

Gotta love that music track too.

Thanks Eddy!

#cajunconcrete #concretetesting #qualitycontrol #cajunbrother



**COV** 1,286

167 comments · 479 shares



Comment





106,858 impressions

View





CGO You and 426 others





(2) Comment







50,272 impressions

View

Reactions















Comments

Most relevant 🗘



CONCRETE ASSOCIATION

# NRMCA's Role in Assisting You



- Call upon the NRMCA's Social Media Task Force
   Co-chairs Heather Smith & Dom Di Cenzo
- Gregg Lewis, NRMCA, Exec. VP Strategy & Comm.
- DDC Public Affairs for BWS graphics
- Phil Kresge, NRMCA for Pave Ahead graphics





# NRMCA's Role in Assisting You



Download the FREE Social Media Starter Kit

https://www.nrmca.org/wp-content/uploads/2021/01/Social-Media-Starter-Kit1.docx

Download FREE graphics:

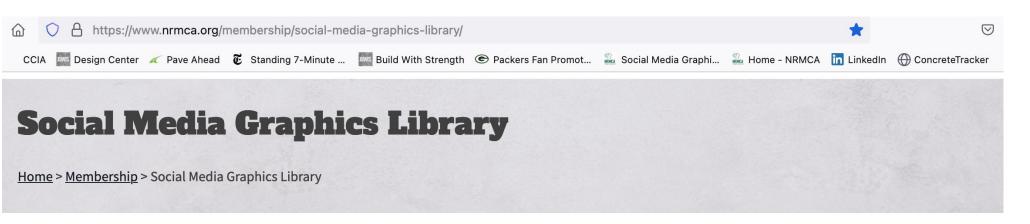
<a href="https://www.nrmca.org/membership/social-media-graphics-library/">https://www.nrmca.org/membership/social-media-graphics-library/</a>

View on-demand platform specific webinars

https://www.nrmca.org/membership/small-producer-council/









In this section  $\oplus$ 

Social Media Video Library >>>

#### **Getting started with Social Media?**

#### We have a Social Media Starter Kit!

(A word doc will download to your computer.)

Please take our <u>social media survey</u> so we can find out how to help you!

To download an image for your social media use, right click on the image and chose "save image as" to your desktop or folder.

































# **Additional Resources**



# Your State Association Directors:

- Alan Sparkman
- Joel Waters
- John Sorrell



Dominic Di Cenzo available to help





# **Summary: 4 Easy Steps to Start**



- Find where your customers are
- Create an account on that platform
- Begin posting on a schedule
- Interact with other posters





# Feel free to contact or connect



https://www.linkedin.com/in/dominicdicenzo/

https://twitter.com/ConcreteCT

https://www.instagram.com/connecticutconcrete/

Dominic Di Cenzo (He/Him/él)

Concrete champion and Executive Director at Connecticut Concrete Promotion Council

Talks about #concrete, #architecture, #construction, #concretedesign, and #concreteconstruction

Cheshire, Connecticut, United States · Contact info

Connecticut Concrete
Promotion Council





# Dom Di Cenzo 203 915-0279

















#### Best times to post on social media

Time Zone	Time Zone
PT PT	СТ
Tuesday, Wednesday and Friday 7 a.m11 a.m.	Tuesday, Wednesday and Friday 9 a.m1 p.m.
Tuesday, Wednesday, Friday	Tuesday, Wednesday, Friday
Saturday	Saturday
	NATIONAL READY MIXED
	Tuesday, Wednesday and Friday 7 a.m.—11 a.m. Tuesday, Wednesday, Friday

I WILLEI		
<b>Best Time to Post</b>	Wednesday 7 a.m 1 p.m., Tuesday through Thursday 7-9 a.m.	Wednesday 9 a.m. – 3 p.m., Tuesday through Thursday 9–11 a.m.
<b>Best Day to Post</b>	Wednesday	Wednesday
<b>Worst Day to Post</b>	Saturday	Saturday
Language and the second second		

#### Instagram

Best Time to Post	Tuesday 9 a.m.–noon, Monday through Friday 9 a.m.	Tuesday 11 a.m.–2 p.m., Monday through Friday 11 a.m.	
Best Day to Post	Tuesday	Tuesday	
Worst Day to Post	Sunday	Sunday	

#### LinkedIn

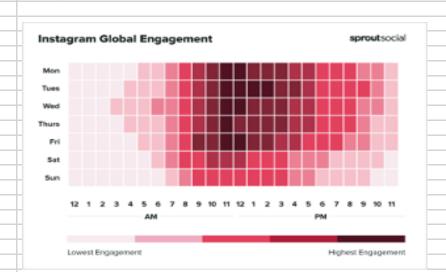
<b>Best Time to Post</b>
<b>Best Day to Post</b>
<b>Worst Day to Pos</b>

Tuesday through Thursday 7 a.m.-10 a.m. Tuesday and Wednesday

Sunday

Tuesday through Thursday 9 a.m.—noon Tuesday and Wednesday Sunday







	Time Zone	Time Zone		
	ET	GMT		
	Tuesday, Wednesday and Friday 10 a.m2 p.m.	Tuesday, Wednesday and Friday 2 p.m6 p.m.		
	Tuesday, Wednesday, Friday	Tuesday, Wednesday, Friday		
	Saturday	Saturday <b>NRMLA</b>		
		national ready mixed		
a.m.	Wednesday 10 a.m.– 4 p.m., Tuesday through Thursday 10 a.m.–noon	Wednesday 2 p.m.– 8 p.m., Tuesday through Thursday 2–4 p.m.		
	Wednesday	Wednesday		
	Saturday	Saturday		
	Tuesday noon–3 p.m., Monday through Friday noon	Tuesday 4 p.m.–7 p.m., Monday through Friday 4 p.m.		
	Tuesday	Tuesday		
	Sunday	Sunday		
	Tuesday through Thursday 10 a.m.–1 p.m.	Tuesday through Thursday 2 p.m.–6 p.m.		
	Tuesday and Wednesday	Tuesday and Wednesday		
	Sunday	Sunday		
al	Twitter Global Engagement sproutsocial	LinkedIn Global Engagement sproutsocial		
	Mon Mon	Mon Mon		
	Tues	Tures		
	Wed	Wed		
	Thurs	Thurs		
	Fri	Fri		
	Set	Sot Sot		
	Sun	Sun Sun		
	12 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 6 7 8 9 10 11	12 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 6 7 8 9 10 11		
	AM PM	AM PM		
•				
NT.	Lowest Engagement Highest Engagement	Lowest Engagement Highest Engagement		



